

Customer Return Materials Authorization

Peacock Bros. Service Centres:

Melbourne

Attn: Service Department Peacock Bros Pty Ltd 9 Kingston Town Close, Oakleigh VIC 3166 P: (03) 9567 1970 E: melservice@peacocks.com.au

Svdney

Attn: Service Department Peacock Bros Pty Ltd Unit 3, 170 Power Street, Glendenning NSW 2761 P: (02) 8603 4800 E: sydservice@peacocks.com.au

Brisbane

Attn: Service Department Peacock Bros Pty Ltd 22A1, Building 22, Garden City Office Park, 2404 Logan Road, Eight Mile Plains QLD 4113 P: (07) 3875 9900 E: brisservice@peacocks.com.au

Perth

Attn: Service Department Peacock Bros Pty Ltd Unit 8, 28 Belmont Avenue, Rivervale WA 6103 P: (08) 9475 3700 E: perservice@peacocks.com.au

Adelaide

Attn: Service Department Peacock Bros Pty Ltd Unit 1/3 Clementina Drive, Port Adelaide SA 5105 P: (08) 8468 8800 E: adeservice@peacocks.com.au

CUSTOMER DETAILS					
Date:		Customer refe	Customer reference / PO:		
Company name:					
Contact name:			Mobile:		
Address:					
Phone no:		Fax:		Email:	
PRODUCT DET	AILS				
Model:			Serial No:		
Accessories included:					
PROBLEM DESCRIPTION					
Warranty repair		Quote for repair		Date purchased:	
Contract repair		Repair without quote			
Terms & Conditions					
By completing this form and shipping hardware to Peacock Bros. Pty Ltd you agreed to the following terms:					

- 1. Customers are responsible for:

 - a. Removing any accessories from device(s). Peacock Bros. Pty Ltd will not be held responsible for any accessories not returned.
 b. Ensuring software and configurations are within the customer's software repository. Repaired items may arrive back with Factory Loaded Software Image and Default configurations
- For time and material repairs, Peacock Bros. Pty Ltd will provide a formal quotation, valid for 30 days.
 Detailed quotations incur a fee of \$95.00 ex. GST.
- Should you choose not to proceed with repair of the device(s), but wish for the unrepaired device(s) to be returned, you are responsible for postage and freight in addition to the quotation fee.
- Quotation and repair invoices are due 30 days from date of invoice.
- In the absence of acceptance or communication from you within 120 days from date of quotation, we reserve the right to scrap your device(s), with no further claims accepted.

Date Name Signature